

<u>Administrative Clerk – Barnstable Fire District</u> <u>Water Department</u>

- Part time position; Hours T.B.D. with Benefits.
 (Health Insurance, Dental and Life Insurance)
- 12 days extra per year to cover Collector's personal time off
- Must be flexible to cover Collector in the event of illness.
- Additional hours may be required for training & requested for assistance in quarterly water billing
- Reports directly to Collector & Superintendent

Duties:

- Customer service by phone or in person
- Opens & distributes mail
- Receive and process payments
- Filing
- Process work orders and communicates with field personnel in office and through telephone.
- Data entry of department reports
- Pumping Records
- Flushing Records
- Quarterly Billing Help
- Cross Training with Collector

Skills Required:

- Must be proficient in written and oral communications and have a well-versed customer service background, while working in a busy environment and communicating with co-workers in an efficient and professional manner
- Customer service includes contact with customers, contractors, vendors and management in a friendly, helpful and professional manner
- Current working knowledge of Microsoft Windows, Microsoft Word and Microsoft Excel is preferred but not required.
- Research and problem solving
- ✓ Position requires satisfactory CORI
- ✓ High school diploma or the equivalent required
- ✓ Accounting, bookkeeping and/or collection experience favorable

Email cover letter and resume to bfdcollector@barnstablefiredistrict.com

Position will be opened till filled.